



ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 4, 2020

SUBJECT: System Maintenance Scheduled for FPROD

ITS will shut down the Production database (FPROD) for an upcoming scheduled maintenance window. Operating System (OS) patching will begin at **11:00 p.m. on Friday, May 8, 2020** and end at **7:00 a.m. on Saturday, May 9, 2020**. For more information on this maintenance, click [here](#).

The following applications will not be available during these scheduled maintenance windows:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#)

