



ANNOUNCEMENT The purpose of this maintenance is to update the PSQUEST account password in FPROD. The PSQUEST account is used to make a database connection to the PeopleSoft Financials database for data extraction and reporting purposes.

During this maintenance window only PSQUEST access to FPROD is affected. FPROD will be available for normal access. New passwords will be assigned to all existing PSQUEST accounts as of approximately 8:00 a.m. on August 13, 2020.

PEOPLESOFT SECURITY ADMINISTRATORS: If you are a PeopleSoft Security Administrator, contact the [ITS Helpdesk](#)

_____ to request the new PSQUEST password available now. The ITS Helpdesk will provide the new password only to the authorized PeopleSoft Security Administrator for each institution.

In addition, do not attempt to use the institution's PSQUEST account during this maintenance window. If users have any automated scripts, take steps to ensure those scripts do not run during this maintenance window.

Any institution-specific applications, processes or scripts which use the PSQUEST account (pqst###) should not run during the maintenance window and they need to be