If your Benefit Reconciliation processes run to No Success/Error it may be that two or more processes were initiated simultaneously. Please try initiating your process again. If it runs to No Success/Error a second time submit a ticket to oneusgsupport@usg.edu for assistance.

RELATED DOCUMENTATION: An updated Benefits Reconciliation User Guide is available here. The **NEW** Benefits Reconciliation Task List is available here.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.