



# Browser Compatibility Guide for PeopleSoft Applications

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PeopleTools 8.57 – 8.60

October 2022 | Version 23.0  
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## PURPOSE STATEMENT

This document provides an overview of the browsers certified for each PeopleTools release. In addition, this document discusses the identified differences and issues that you might encounter as you use your PeopleSoft application with specific browser versions.

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Version 14.0n, 1.7 (version 4.18.19) Td ( )

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## Finding Other Browser- Related Support Documentation

To find other browser- related support docume ntation:

1. Sign in to My Oracle Support at <https://support.oracle.com>.
2. To search, do one of the following:
  - o Enter the search text in the Recent Searches field in the page header.
  - o In the Knowledge Base pagelet, select the Search & Browse tab. Enter the search text in the Search the Knowledge Base field.

Alternatively, if you know the article ID, enter it instead of a search term.

3. Click the Search button.

The results appear in a list.

4. Use fields and selectors on the search results page to refine the results by product, version, and platform, or to expand the search to other content types.

Note. Enter PeopleSoft Enterprise PT PeopleTools or PeopleSoft Enterprise in the product category to retrieve items that are relevant across PeopleSoft applications.

5. Browse the list and click the item title to view the document.

The result list is encapsulated at the left so that the article appears in the viewing area.

6. Click the Back to Results link to return to the search results list.



R IOS	
14.X	15.X
X	X
X	X <sup>1</sup>
X <sup>1</sup>	X <sup>1</sup> PeopleTools 8.57

DESCRIPTION	MICROSOFT EDGE LEGACY		MICROSOFT EDGE (CHROMIUM)			MICROSOFT INTERNET EXPLORER
	42.17134	42.18362	79.X	89.X	106.X	11.X
PeopleTools 8.60	NA	NA	NA	NA	X	NA
PeopleTools 8.59	NA	NA	NA	X	X <sup>1</sup>	X <sup>2</sup>



## GENERAL ISSUES AFFECTING MULTIPLE BROWSERS

Identified issues and possible work -arounds include:

ERROR OR CONDITION	E40UOINATION AND WORK-AROUND
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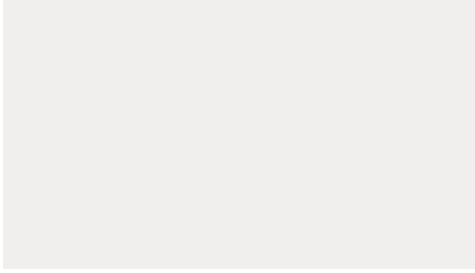




ERROR OR CONDITION	EXPLANATION AND WORK-AROUND
<p><b>Bug 19191000</b></p> <p>In some circumstances in which the PeopleSoft application attempts to open a content reference or a PDF attachment in a new browser tab, a security limitation of iOS prevents the operation from completing correctly.</p> <p>In the case of a content reference, the content is opened but it is wrapped in a duplicate portal header. In the case of a PDF attachment, the file is opened but it replaces the current page.</p>	<p>Observed in PeopleTools 8.54 and PeopleTools 8.53.</p> <p><b>WORK-AROUND</b></p> <p>This issue has no work-around.</p>
<p><b>Bug 19053124</b></p> <p>Autocomplete results are not dismissed for a prompt field after clicking outside the prompt field.</p>	<p><b>WORK-AROUND</b></p> <p>You can set your preferences to disable autocomplete system wide, for all pages within a component, or for a specific page.</p>
<p><b>Bug 18392371</b></p> <p>In message dialog boxes that display an OK button and a Cancel button, rather than appearing side by side, the buttons are stacked so that the bottom edge of one button touches the top edge of the other button.</p>	<p>First observed in PeopleTools 8.54.</p> <p><b>WORK-AROUND</b></p> <p>This issue has no work-around.</p>
<p><b>Bug 18392364</b></p> <p>Certain page controls display in a different font size than other controls on the same page.</p>	<p>First observed in PeopleTools 8.54.</p> <p><b>WORK-AROUND</b></p> <p>This issue has no work-around.</p>
<p><b>Bug 18392336</b></p> <p>There are issues displaying pop-up pages on Safari for iOS. These issues can include:</p> <ul style="list-style-type: none"> <li>x The inability to close the pop -up page using the Close button.</li> <li>x The inability to view all of the contents of long edit boxes.</li> </ul> <p>Certain page controls extend beyond the extents of the displayed page, but there is no ability to scroll to view these controls.</p>	<p>First observed in PeopleTools 8.54.</p> <p><b>WORK-AROUND</b></p> <p>This issue has no work-around.</p>

ERROR OR CONDITION

EXPLANATION AND WORK-AROUND



## Issues Associated with Safari for macOS

This section describes how to troubleshoot issues associated with these releases of Safari for macOS:

- x Issues common to all versions of Safari for macOS.
- x Safari 12.1.2 for macOS.

### Issues Common to All Versions of Safari for macOS

Identified issues and possible work -arounds include:

ERROR OR CONDITION	EXPLANATION AND WORK -AROUND
Bug 34720560 macOS triggers portrait and landscape CSS orientation media queries.	Unlike other non-



## Safari 12.1.2 for macOS

Identified issues and possible work -arounds include:

ERROR OR CONDITION	EXPLANATION AND WORK -AROUND
<p><b>Bug 30595411</b></p> <p>After multiple sign -ins on a PeopleSoft system, tiles with dynamic content become blank. Clicking the refresh button on the bottom right corner of the fluid homepage signs you out of the PeopleSoft system.</p>	<p>First observed on Safari 12.1.2 for macOS.</p> <p><b>WORK-AROUND</b></p> <p>This issue is fixed in Safari 13.0.3 for macOS.</p>

## TROUBLESHOOTING ISSUES SPECIFIC TO THE APPLE IPAD

Identified issues and possible work -arounds include:

ERROR OR CONDITION	EXPLANATION AND WORK -AROUND
<p><b>Bug 20126466</b></p> <p>If the browser accessing the PeopleSoft system is run in the iPad's full screen mode, the New Window link is not functional.</p>	<p>First observed in PeopleTools 8.54.</p> <p><b>WORK-AROUND</b></p> <p>This issue has no work-around.</p>



## Issues Common to All Versions of Chrome for Android

Identified issues and possible work -arounds include:

ERROR OR CONDITION	EXPLANATION AND WORK -AROUND
<p><b>Bug 19988937</b></p> <p>File attachments, such as PDF reports, downloaded from a PeopleSoft system are not automatically opened and displayed.</p>	<p>First observed in PeopleTools 8.54.</p> <p><b>WORK-AROUND</b></p> <p>Go to the Download folder on the device and manually open the downloaded file.</p>
<p><b>Bug 18605151</b></p> <p>When using Chrome for Android on a mobile device, the rich text editor tool bar is not displayed on long edit boxes that have been enabled with the editor.</p>	<p>First observed in PeopleTools 8.54.</p> <p>The rich text editor has been disabled for Chrome for Android.</p> <p><b>WORK-AROUND</b></p> <p>This issue currently has no work-around.</p>





## DOCUMENT CHANGE HISTORY

This section describes the changes made to this document after the initial posting. Please make a note of these changes if you have downloaded previous versions.

VERSION	POSTING DATE	COMMENTS
23.0	10/31/2022	Concurrent with the general availability release of PeopleTools 8.60.01. <b>Important!</b> Moved content for PeopleTools 8.56 into version 18.2.
22.1	4/4/2022	Content aligned with the general availability release of PeopleTools 8.59.08.
22.0	4/8/2021	Concurrent with the general availability release of PeopleTools 8.59.01. <b>Important!</b> Moved content for PeopleTools 8.54 and 8.55 into version 18.1.
21.0	2/24/2020	Content aligned with the general availability release of PeopleTools 8.58.01. Removed PTF browser support.
20.0	9/21/2018	Concurrent with the general availability release of PeopleTools 8.57.01. <b>Important!</b> Removed content for PeopleTools 8.53.
19.1	10/16/2017	PeopleTools 8.56.04 and 8.55.19 revisions: Added entries.
19.0	6/21/2017	Concurrent with the general availability release of PeopleTools 8.56.01. Incorporated PTF browser support.
18.2	10/31/2022	Published the archive version for PeopleTools 8.53 – 8.56 concurrent with the general availability release of PeopleTools 8.60.01.
18.1	4/8/2021	Published the archive version for PeopleTools 8.53 – 8.55 concurrent with the general availability release of PeopleTools 8.59.01.
18.0	1/18/2016	Concurrent with the general availability release of PeopleTools 8.55.02.
17.1	7/10/2015	PeopleTools 8.54

15.2

12/21/2012

PeopleTools 8.52 revision: Includes IE10.x limitations.



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