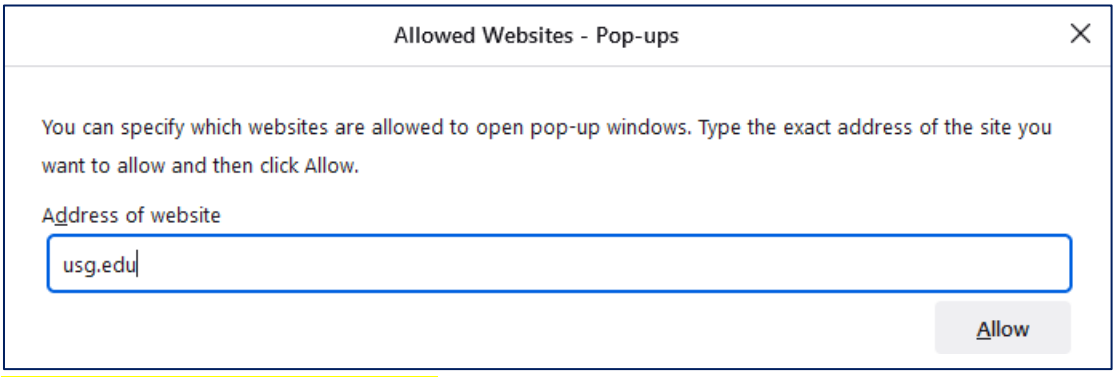
For Firefox:

1. Navigation: Firefox > Menu > Settings > Privacy & Security tab > scroll to Permissions section.
2. Block pop-up windows should be as shown below.

3. Click on the Exceptions button. The Allowed Websites Pop-ups window appears.

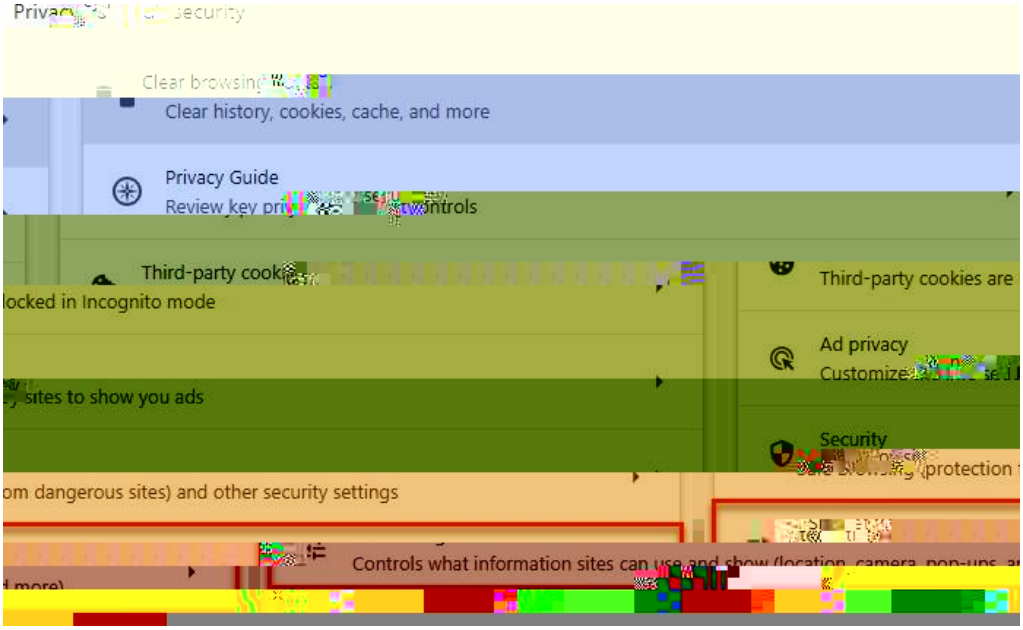
4. Add usg.edu to the allowed websites list and click the Allow button.



5. Click the Save Changes button.
6. Clear browser cache.
7. Close all browser windows
8. Open a new browser window and try again.

For Chrome:

1. Navigation: Settings > Privacy and security > Site Settings



2. Scroll down to Additional Permissions and click Pop-ups and redirects

4. The Add a Site pop-up appears. Click the Add button and enter
5. Clear browser cache.
6. Close all browser windows.
7. Open a new browser window and try

4. The browser navigates to the