



## Known Issue: KI9.2- 24\_AP Review Bank Statements Total Transaction Amount Showing Zero

UPDATED November 19, 2016

STATUS: RESOLVED

IMPACT: As of Release 5.20, dated November 19, 2016, the total transaction amount

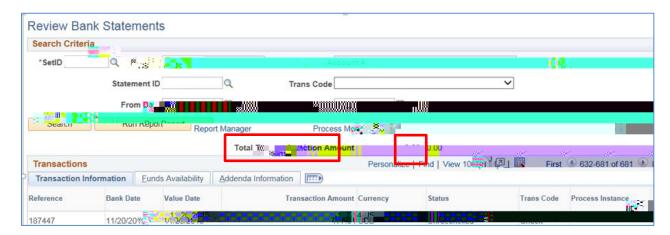
in the "Review Bank Statements" process will be the sum of all the checks to be reconciled. Users will no longer have to run the report or download the

transaction grid into Excel to produce a total.

**ORIGINALLY** 

POSTED: December 17, 2015

In the past, the total transaction amount in the "Review Bank Statements" process was the sum of all the checks to be reconciled. However, the "Review Bank Statements" process now shows a total transaction amount of \$0.00 instead of the actual transactions total.



## Functional Workaround:

You can either download the transaction grid into Excel or run the report. Either method will produce a total.

## **Estimated Resolution:**

ITS is working with Oracle to solve this problem.