

Known Issue : KI9.2-2_EX Issues Applying Travel Per Diem Meal Deduction to Expense Reports Using Quick -fill

UPDATED November 19, 2016

STATUS: RESOLVED

IMPACT: As of Release

Functional Workaround:

Select the First or Last Day of Travel link a second time.



No changes need to be made in the Per Diem Info box; simply click OK and the per diem amount will be corrected.

Estimated Resolution:

A fix for this issue will be provided by Oracle and an update will be provided as soon as the expected resolution date is determined.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.