



Voucher Inquiry Results					
Voucher Details		Amounts More		More	
Actions	Business Unit		Voucher ID		
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The below message will be displayed when users click on the Payment Information link:

Message	- mg
Act Carl	Value https://ftest2.gafirst.usg.edu/psc/ftest2/EMPLOYEE/ERP/c/ENTER_VOUCHER_INFORMATION.VCHR_PYMNT_INQ.GBL? Page=VCHR_PYMNT_INQ&Action=U&REC.VCHR_PYMNT_WRK.BUSINESS_UNIT=54000&REC.VCHR_PYMNT_WRK.VOUCHER_ID=0530000 .0211/JONE5504/JONE5504/JONE5504/JONE554000
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Users may also receive the same error message when performing other searches.

## **Functional Workaround:**

If this message is received, click OK to continue. The search results will still be correctly displayed.

## **Estimated Resolution:**

This is a known Oracle bug that will be corrected in a future release.





**MORE INFORMATION AND SUPPORT**: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at <a href="http://www.usg.edu/customer\_services">http://www.usg.edu/customer\_services</a>. (This service requires a user ID and password. E-mail <a href="http://www.usg.edu/customer\_service">http://www.usg.edu/customer\_services</a>. (This service requires a user ID and password. E-mail <a href="http://www.usg.edu/customer\_service">http://www.usg.edu/customer\_services</a>. (This service requires a user ID and password. E-mail <a href="http://www.usg.edu/customer\_service">http://www.usg.edu/customer\_services</a>.

**ADDITIONAL RESOURCES**: For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer\_services/service\_level\_guidelines</u>. For USG servi