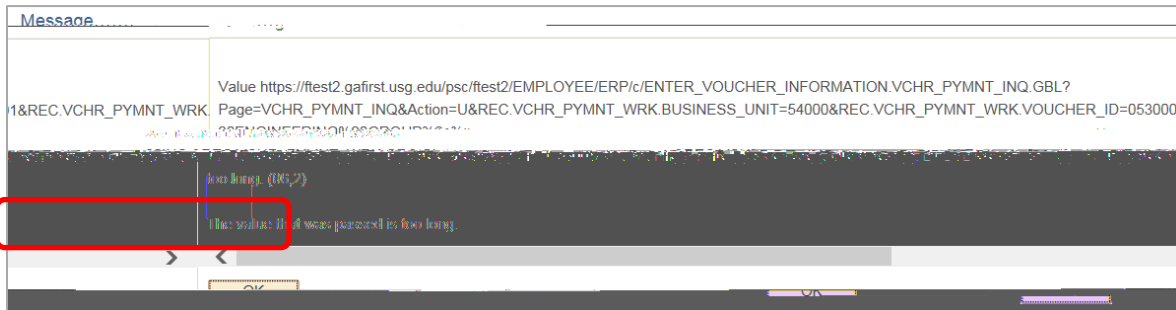


Voucher Inquiry Results		
Voucher Details	Amounts	More
Actions	Business Unit	Voucher ID
▼ Actions	54000	05300001
Match Workbe	03	
Payment Infor	04	
Voucher Detai	05	
Review Docum	06	

The below message will be displayed when users click on the Payment Information link:



Users may also receive the same error message when performing other searches.

Functional Workaround:

If this message is received, click OK to continue. The search results will still be correctly displayed.

Estimated Resolution:

This is a known Oracle bug that will be corrected in a future release.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG servi