

Known Issue: KI9.2-53_AP Vouchers Saved for Later Not Displaying Invoice Information Tab

UPDATED December 1, 2017

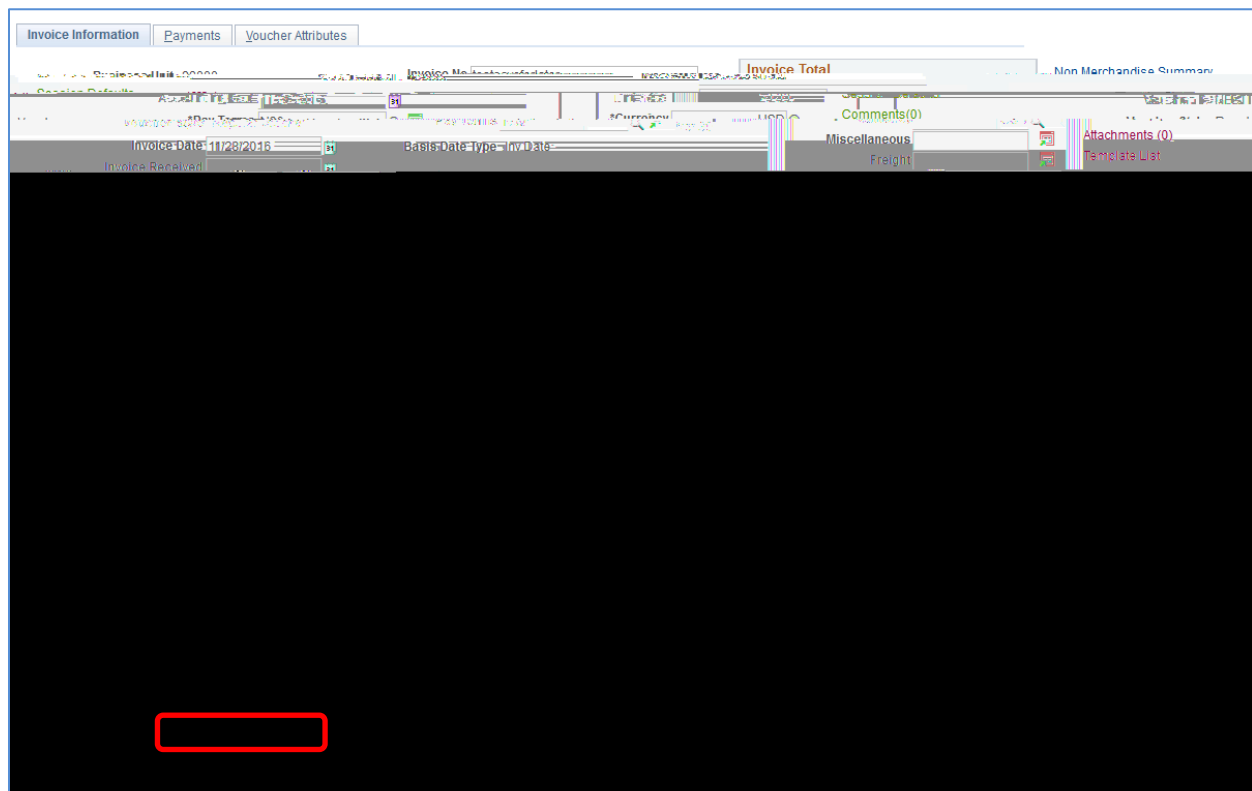
STATUS: RESOLVED

IMPACT:

ORIGINALLY POSTED: December 2, 2016

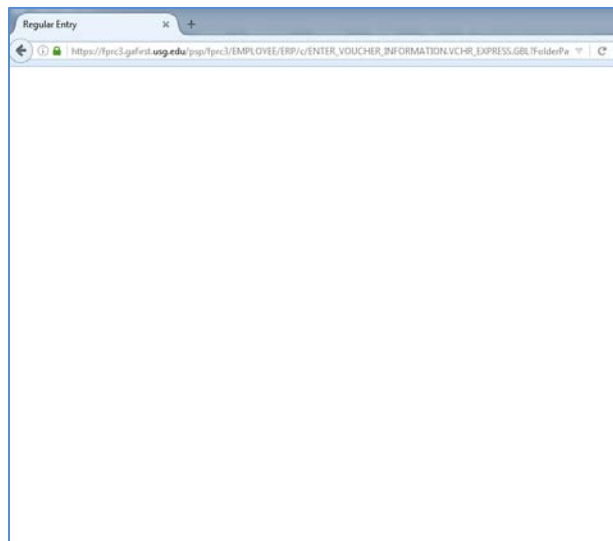
Following application of Release 5.20, when users create a voucher and click the Save for Later button, the voucher is updated to an incomplete status and assigned a voucher ID as expected. However, when returning to the voucher to complete entry and processing, the Invoice Information tab displays a blank page.

Accounts Payable > Vouchers > Add/Update > Regular Voucher





Invoice Information tab is displaying a blank screen.



Functional Workaround:

If using the Save for Later option on a voucher and you encounter a blank screen when attempting to access the Invoice Information tab:

- x Click on any of the other voucher tabs (Related Documents, Payments, or Voucher Attributes).
- x Save and exit the Voucher.
- x Once you return to the Voucher, you will then be able to navigate to the Invoice Information page successfully.

