



reassign

## **Known Issue: KI9.2-56\_EX Unable to Reassign Travel Authorizations**

**UPDATED** December 9, 2016

STATUS: RESOLVED

**IMPACT**: An interim Release (5.21) was applied to production Thursday, December 8,

2016. A BOR fix was applied and this issue is now resolved.

Travel Authorizations and receive the below error:



This, contact the 1 or 1-888-875-3697 (toll free within Georgia). For sk via the self-service support website at

. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)





**ADDITIONAL RESOURCES**: For information about ITS maintenance schedules or Service Level Guidelines, please visit <a href="http://www.usg.edu/customer\_services/service\_level\_guidelines">http://www.usg.edu/customer\_services/service\_level\_guidelines</a>. For USG services status, please visit <a href="http://status.usg.edu">http://status.usg.edu</a>.