



3. Georgia **FIRST** Marketplace Tile Showing Error Message in Self Service
When users entered the Self Service Homepage after Release 5.30, the Georgia**FIRST** Marketplace tile showed an Error executing pagelet message.

RESOLUTION: A fix for this issue was applied to production 12/04/2017 and the tile description was updated to GFM Shopper Access. The GFM Shopper Access tile now displays correctly. Shoppers may click on it to enter the Georgia**FIRST** Marketplace.



MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.