

## Known Issue: KI9.2-93\_Other – Password Change in Self Service Portal Producing Error

---

UPDATED June 1, 2018

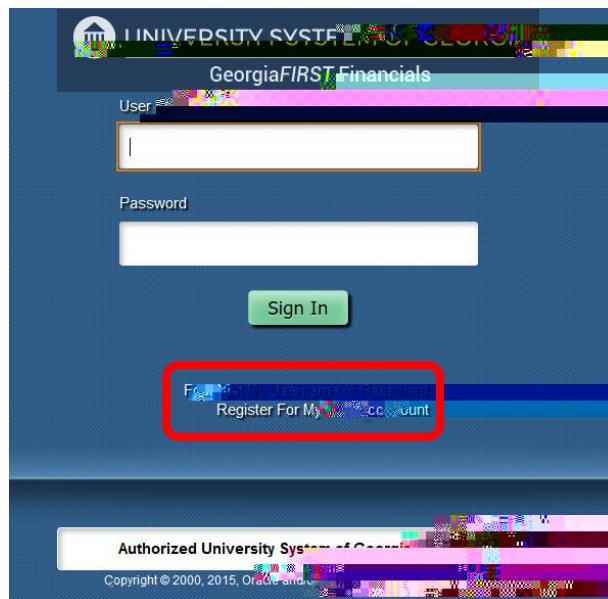
STATUS: RESOLVED

IMPACT: A fix was applied to production on May 31, 2018. The Forgot My Username or Password and Register For My Account functionality on the self-service portal is now working.

ORIGINALLY POSTED: May 30, 2018

---

An issue has been reported when users attempt to use the functionality from the GeorgiaFIRST Financials self-service portal.



Neither the Forgot My Username or Password link nor the Register For My Account link is currently working.

